

# Empower Your Hotel Operations with Merchant Service Depot's Card Issuing Program

Smart, secure payment solutions that streamline spend, reward loyalty, and create new revenue opportunities.



#### The Problem in Hospitality Payments

# Why Hotels Are Losing Control—and Margin

- Guest loyalty costs are climbing while returns shrink
- Rising card processing fees cut into profit
- Manual payouts to vendors and staff slow operations
- Missed opportunities to earn from internal spending flows

You're managing payments every day — but not earning from them.







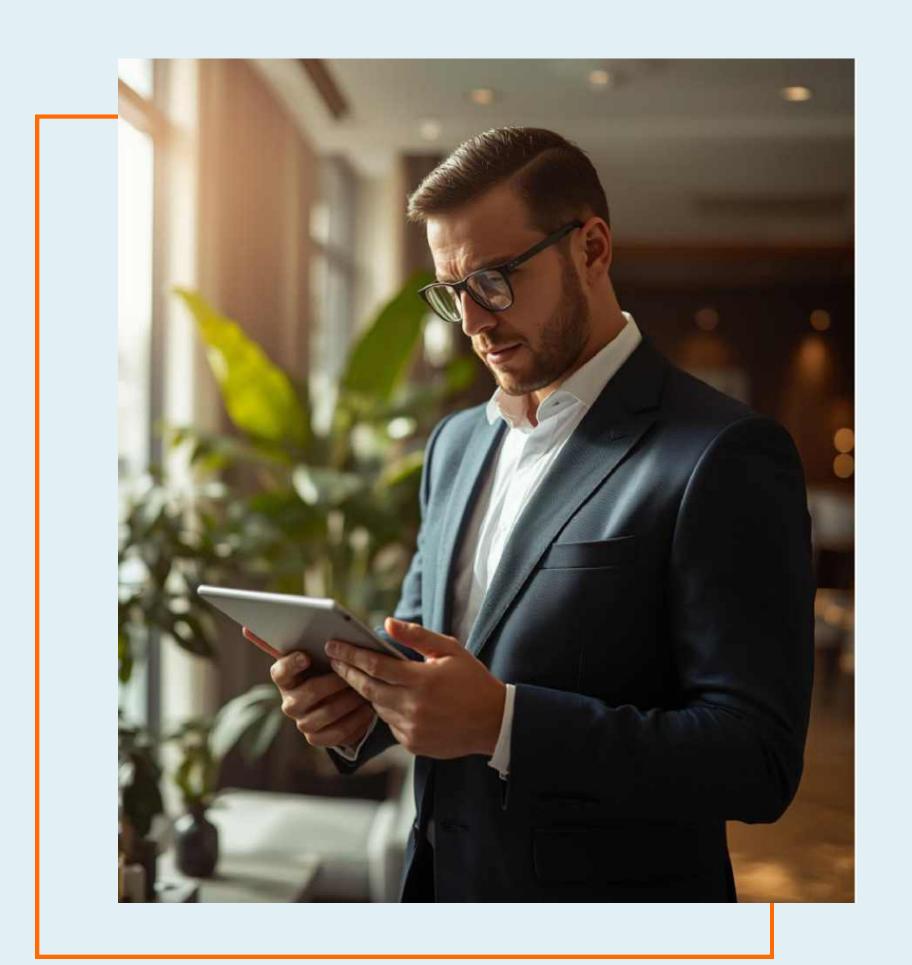
#### The Opportunity



# Turn Hotel Payments into a Profit Center

With Merchant Service Depot's Card Issuing Program, hotels can:

- Issue cards to staff, vendors, or departments for controlled spend
- Generate interchange revenue from internal and external transactions
- Simplify operations with real-time tracking and funding tools
- Reduce fraud and chargebacks through built-in spend controls





#### **How It Works**



# A Smarter Way to Manage Spend Across Your Property



#### **Issue Cards**

Employee, vendor, or department-level



#### **Fund Instantly**

Push funds as needed, 24/7



#### Spend & Track

Hotel, restaurant, spa, or partner outlets



#### **Review & Control**

Real-time data and spending limits





## Built to Solve Everyday Hotel Challenges

- Employee Expense Cards
  Replace petty cash and reimbursements
- Vendor Payment Cards
  Faster payouts with full visibility
- Guest Deposit Refunds
  Instant, secure, professional
- Event & Reward Cards

  Drive engagement and repeat visits





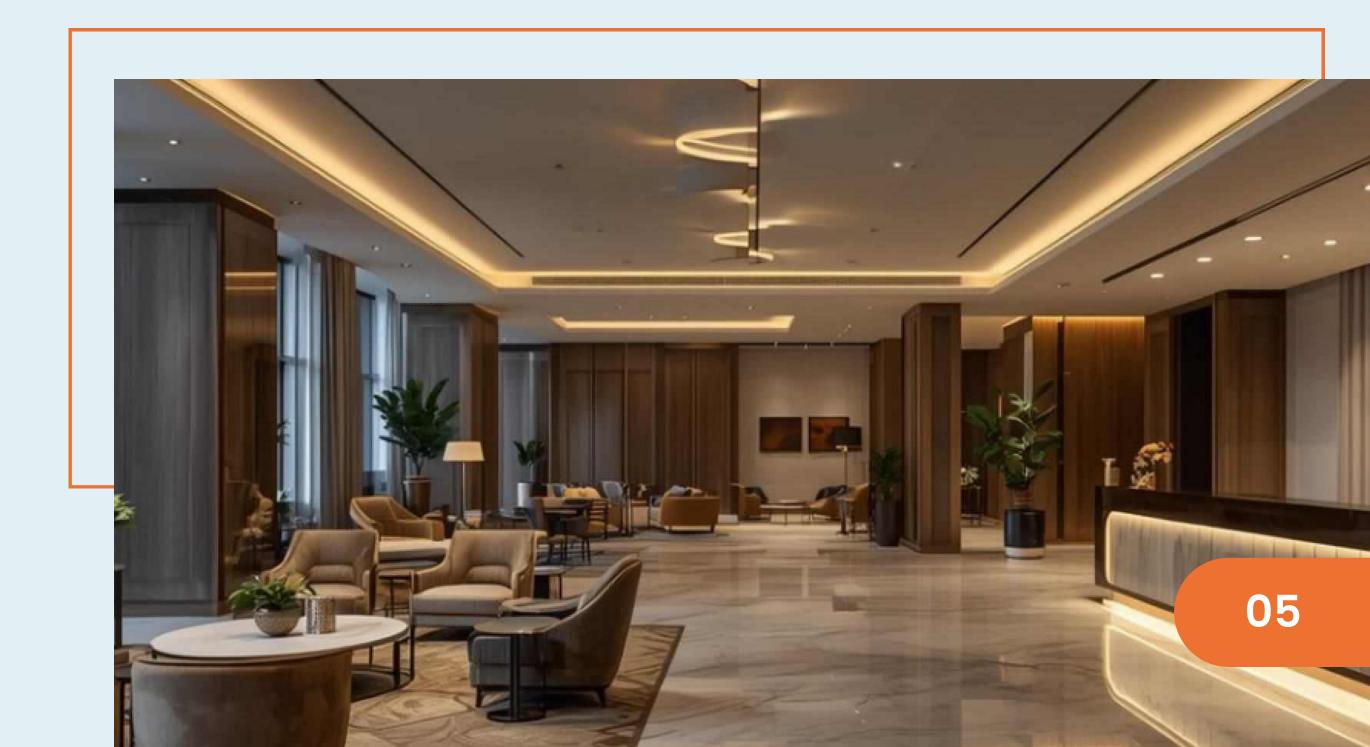




**Program Features** 

# Designed for Hospitality - Powered by Merchant Service Depot

- Physical or virtual cards with Visa or Mastercard acceptance
- Instant reloads and funding controls
- Transaction-level visibility and reporting
- API integrations for back-office and accounting systems
- Full compliance and issuing infrastructure managed by MSD

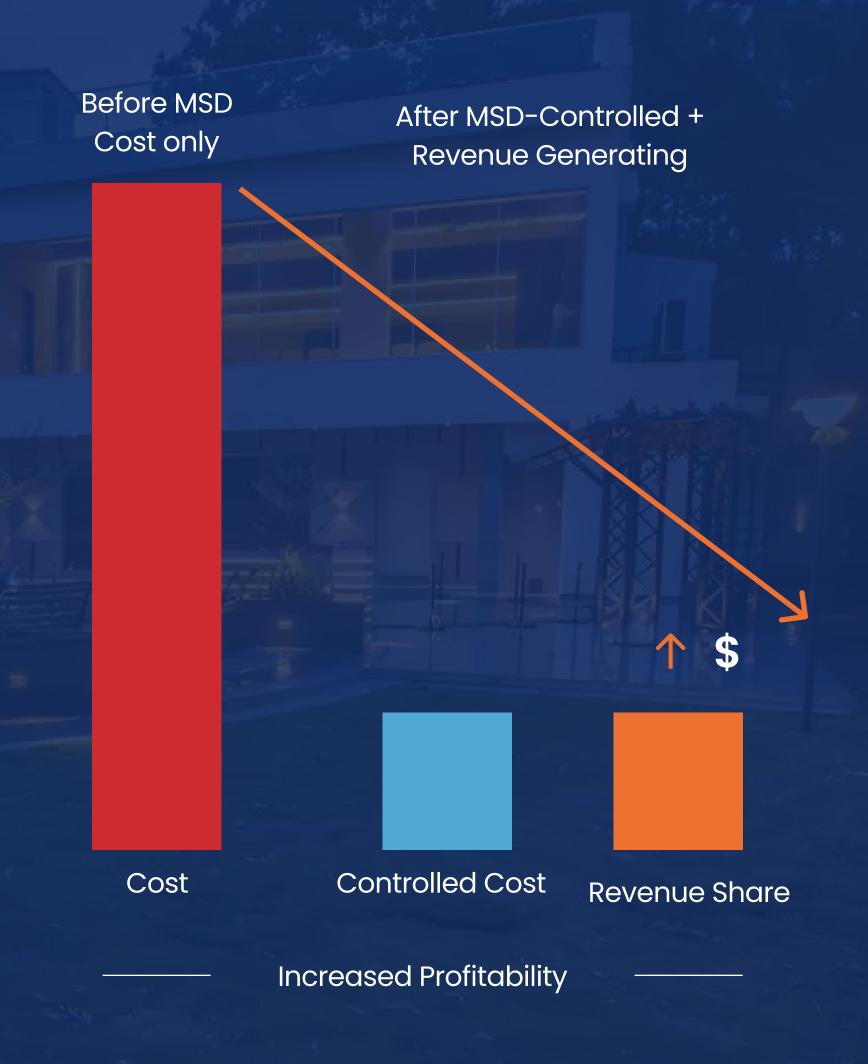




#### The Financial Edge

### Keep More of Every Transaction

- Earn a share of interchange revenue from card usage
- Reduce cash handling and reimbursement time
- Control vendor and payroll disbursements
- Increase transparency across departments
- Improve operational efficiency and your bottom line





#### Why Partner with Merchant Service Depot

## Experience, Infrastructure, and Support You Can Trust



- Proven track record in complex payment environments
- Nationwide reach with secure, compliant issuing programs
- Hands-on support for implementation and staff training
- Expertise in hospitality, travel, and high-volume commerce



Case Study Snapshot

## Hotel Group Streamlines Spend and Adds New Revenue

A multi-property hotel group adopted MSD's issuing program for employee and vendor payouts:

Cut manual reimbursement time by **60%** 

Reduced cash flow bottlenecks by **40%** 

Added \$85K+ in new annual interchange revenue

